

FUNERAL GUIDELINES AT ISM

As salaam Walaikum.

إِنَّا لِلَّهِ وَإِنَّا إِلَيْهِ رَاجِعُونَ

“We belong to Allah and to Him we shall return”

May Allah grant you patience during this difficult time. Losing a family or friend is very difficult and we pray to Allah to grant the deceased the highest paradise.

At Islamic Society of Markham (ISM) our aim to is make this difficult process as easy as possible for you and your family. With the present COVID-19 Pandemic we are facing, many of the protocols are based on Government requirements, which have implemented here at ISM for your safety. Please see below:



1.

Car Parking – Please park your vehicles inside the parking lot. We request all guests to come at the same time, to avoid opening the gates more than necessary. All cars to be parked on the **North West Corner** of the parking lot.



2.

Entry into facility – Please wait in your cars until the Funeral Coordinator invites you to come inside the facility. Due to COVID precaution, nobody is permitted to walk around the premises, but must stay within the designated areas.



3.

Facility entrance – all guests will enter from the sister's entrance on the west side of the building.

MASKS HAND SANITIZER GOGGLES GLOVES



4.

Sanitization – All guests will be requested to bring their own Personal Protection Equipment (Gloves, masks). Please ensure you wear this on before entering the facility. We also require all guests to use the hand sanitizer available at the reception desk. If your guests don't have it, please ask our Staff, we will provide it.



5. **Registering upon entry** – All guest will be required to sign into our registration sheet and fill out the COVID questionnaire which will be on our reception desk.



6. **Safe distancing** – We require all guests to ensure they are always following the safe distancing guidelines when on ISM premises. All guests to be minimum 6ft apart at all times and should NOT crowd the corridors, washing areas etc... during the visit. ISM staff will monitor this and will remind all guests. Your cooperation is highly appreciated.
7. **Number of relatives/guests for the funeral** - 8 people (family, friends etc..) for the funeral are permitted. As per provincial directives, we are allowed only 10 people for a funeral gathering, so we need to include the Imam and Funeral coordinator to lead the prayers.
8. **Washing the deceased** – Maximum number allowed to inside the bathing room is 6. ISM will have 2 trained volunteers to assist in the process, maximum 4 family members can come inside the room.
9. **Viewing** – We will give 5 minutes to view the body before the prayer. Viewing will take place in the basement corridor by the Janaza facility. Maximum of 10 family members will be permitted to view the body, with safe distancing in place. Once viewing is completed, all family will be requested to go to their cars immediately and depart for the Graveyard. Our Funeral Coordinator will meet you there with the Janaza.
10. **Janaza prayer** – will be completed either at the graveyard or in the GYM, based on several conditions. Please ensure to maintain the safe distancing requirement of 6ft during prayers as well.
11. **At the graveyard** – We are only permitted maximum 10 guests/relatives at the burial site. If there are more than 10, the family representative must decide beforehand who can attend the burial. The remaining guests must wait in the car. Those at the burial site, must maintain safe distancing throughout the process.
12. **Graves not purchased through ISM** – All coordination requirements with the Cemetery to arrange for the burial will be the responsibility of the Next of kin of the Janaza. The funeral coordinator will NOT be dealing with the Cemetery for opening and closing of the grave.

Our efforts at ISM is to ensure the deceased is treated with the utmost respect, dignity and honour. And to ensure a healthy, safe and pleasant experience for our guests, we request all family and friends to follow the above.

Kindly sign below to confirm your acknowledgment of these guidelines

Next of Kin Name

Signature